

About the Contractors' Registration and Licensing Board

- Established in 1989 by the RI General Assembly
- Consists of 17 Board Members
- Operates within the Department of Administration, under the direction of George W. Whalen, Executive Director

Jurisdiction of the Board

- Regulates by registration – **All** contractors: residential & commercial
- Regulates by licensing – commercial roofers
- Regulates by licensing – home inspectors
- Regulates by licensing – underground utility contractors
- Regulates by licensing – well drillers, pump installer contractors

Dispute Resolution Process

- A \$25.00 processing fee is required to file a claim

Claims heard by the Board include:

- Property owner against registered/licensed or non-registered/ non-licensed contractors for: alleged negligence, improper work, breach of contract, contract disputes or release of a mechanics lien.
- Contractor against registered/licensed subcontractor for: alleged negligence, improper work, breach of contract or release of a mechanics lien.
- Employee against contractor.

Enforcement Procedures Include:

- Complaints against non-registered/ non-licensed contractors, fines and penalties issued for advertising, insurance, and bond violations and violations of statutory provisions and/or rules and regulations.
- Violations of Rhode Island General Laws §§5-65, 5-65.1, 5-65.2, 5-65.3, and 5-73.

Criminal Prosecutions

- Violations of final orders and non-registered/non-licensed contractor complaints may be prosecuted by the RI Department of Attorney General in accordance with Rhode Island General Law § 5-65-19.

Agency Appeals

- After a hearing, a proposed order is issued which can be appealed to the full Board. After Board has issued a final order it may be appealed to the RI Superior Court and finally to the RI Supreme Court.

Contact the CRLB via mail at: One Capitol Hill – 2nd Floor, Providence, RI 02908

RHODE ISLAND CONTRACTORS' REGISTRATION AND LICENSING BOARD

*Safe guarding consumer rights and providing a fair, just, and positive environment for
the construction industry.*



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2nd Floor
Providence, RI 02908
Phone (401) 222-1270
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Website: www.crb.ri.gov

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Rhode Island Contractors Registration and Licensing Board Dispute Resolution Process

Property owner, contractor or contractor employee who wants to file a claim with the CRLB. (see contact information at bottom)

What types of work are covered?

- Work on Residential and Commercial Property

Who Can File a Claim?

- Property owners
- Registered/licensed contractors against registered/licensed contractors
- Employees against registered/licensed contractor

What types of Claims can be filed?

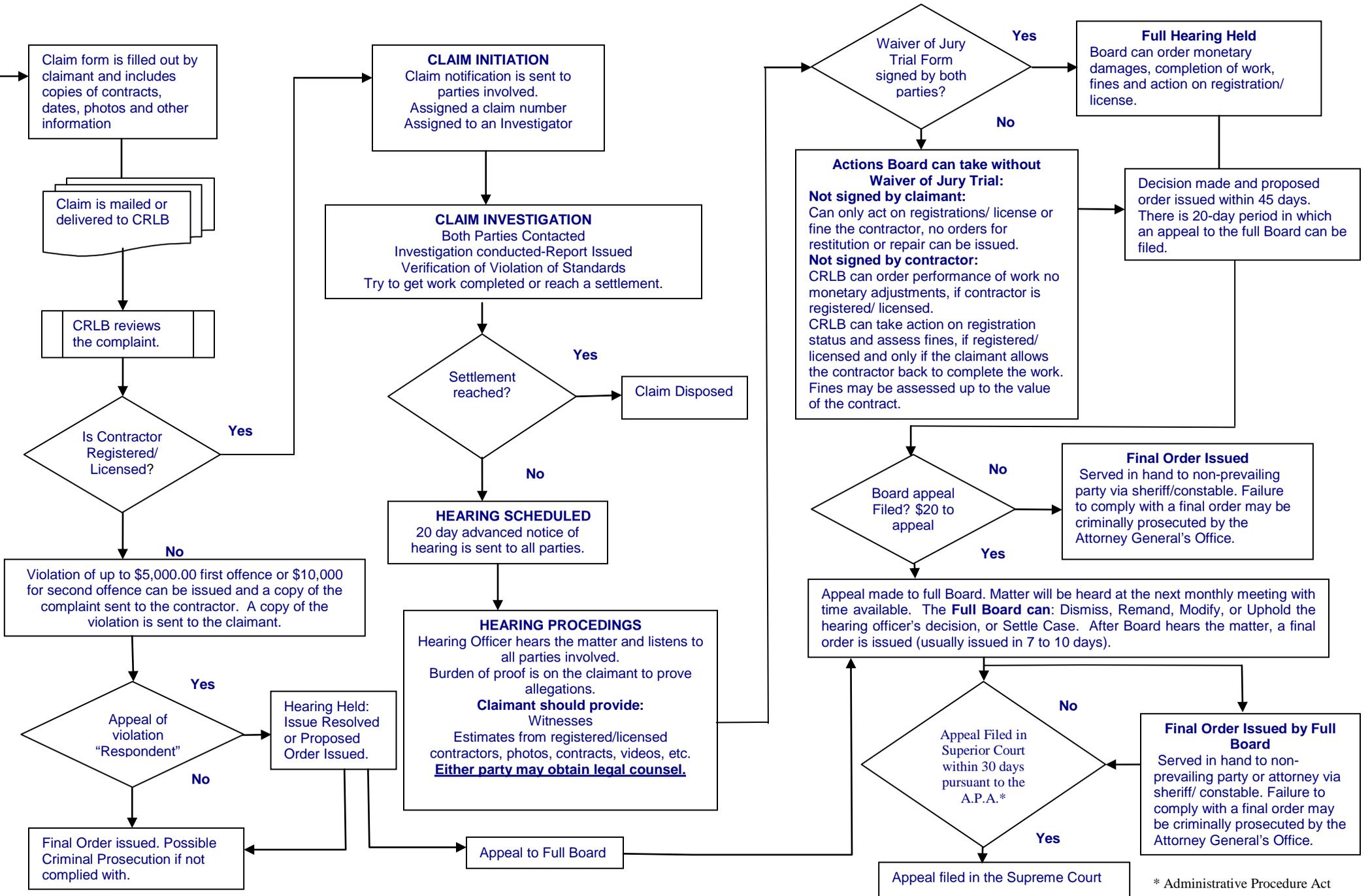
- Negligent Work
- Contract Dispute
- Improper Work
- Breach of Contract
- Mechanic Liens
- Materials

What does it cost?

- \$25 processing fee to file a claim

Period for filing

- 1 year from end of new construction or date work ceased on other types of work.
- Time frame extended to two years if contractor is informed in writing of issue within the 1st year.



* Administrative Procedure Act